

Promotional: Conducting Abuse and Neglect Investigations

You **MUST print this for Continuing Education purposes and keep with your certificate of completion.

Requirements:

For successful completion of this educational activity and receipt of 0.5 contact hour(s), the learner must:

1. Participate in 30 minutes of continuous learning. Course time is calculated using the Mergener Formula.
2. Complete a quiz with a minimum score of 85%.
3. Complete an evaluation form.

Educational activity description:

This activity provides nursing home leadership with a clear, practical overview of how to oversee abuse and neglect investigations. Participants will review key regulatory expectations, steps in the investigation process, and strategies to promote timely reporting, thorough documentation, and appropriate follow-up.

Target audience:

The target audience for this educational activity is all staff in a long-term care setting. This is an intermediate level educational activity. Information is geared to practitioners with a general working knowledge of current practice trends and literature related to the subject matter. The focus is on increasing understanding and competent application of the subject matter.

Learning outcome:

At the completion of this educational activity, the learner will be able to demonstrate knowledge about conducting abuse and neglect investigations by passing a quiz with 85% or greater accuracy.

Learning objectives:

At the completion of this educational activity, the learner will be able to:

1. Identify three (3) responsibilities of the nursing home administrator when investigating a suspected abuse allegation in a long-term care facility.
2. Apply three (3) abuse investigation procedures to a case study.
3. Choose three (3) communication best practices during a facility abuse investigation.

Author:

Linda Shubert, MSN RN, NDP, CDP

Linda has worked with older adults across the continuum of eldercare as a rehab nurse, geriatric nurse case manager, Director of Nursing, consultant, instructor, and clinical professor, Director of Education for a 180-bed long-term care facility, and most recently, Staff Development Coordinator and Infection Preventionist for a 100-bed facility. In this role, she developed, implemented, and evaluated competency-based staff education to comply with regulatory training mandates. Linda is an advocate for competency-based training for all employees to promote quality outcomes for the older adult in the long-term care setting.

Planning committee:

Judy Hoff, RN, BSN, MA, PhD

Jessica Burkybile, MSN, RN, NPD-BC

Amanda Keith, PhD, RN, PHN

Linda Shubert, MSN RN, NDP, CDP

ANCC continuing professional development information:

Healthcare Academy is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

ANCC disclosure and program information:

Participants will be required to complete the entire educational activity, quiz, and evaluation form. There will be no endorsements of products or off-label use.

There are no relevant financial relationships for any individual in a position to control content of this activity.

EXPIRATION: The expiration date for this educational activity is December 18, 2028. No contact hours will be awarded to participants who fail to submit evaluation forms. Please contact Healthcare Academy with questions.

NAB/NCERS:

Healthcare Academy is a certified CE provider of continuing education with the National Association of Long-Term Care Administrator Boards (NAB). This program has been approved for Continuing Education for 0.5 total participant hours by NAB/NCERS—Approval #20261214-0.50-A117738-DL

NAB requires that you spend 30 minutes in this coursework. If you do not spend 30 minutes in this coursework, your CE will not be submitted to NAB.

Disclaimer: Time in Course

If you intend to use this course for continuing education credit, you **MUST** be in the course for the stated amount of time. If you do not meet the required time, your certificate may be deemed invalid.

Disclaimer: Content Advisory

Some courses may touch upon sensitive, controversial, or uncomfortable topics that could evoke emotional or psychological distress. Our goal at Healthcare Academy is to foster a respectful and inclusive learning environment and provide educational topics to support your work and your facility. We understand that these topics can elicit strong emotional responses. We want to ensure that you are aware of this before proceeding. If at any point you find the content overwhelming or distressing, we encourage you to take a break, seek support from a trusted individual, or discontinue participation in the course if necessary. By continuing with this course, you acknowledge and understand the potential triggering nature of the content. You take full responsibility for your engagement with the material, and the course creators, instructors, and platform including Healthcare Academy shall not be held liable for any emotional, psychological, or other adverse effects experienced because of your participation. If you have any concerns or questions regarding the course content, please contact your organizations Healthcare Academy representative for further guidance.

Copyright Dates: December 2025