

## Promotional: QAPI for Management in Long-Term Care Facilities

\*\*You **MUST** print this for Continuing Education purposes and keep with your certificate of completion.

### **Requirements:**

For successful completion of this educational activity and receipt of 1.0 contact hour(s), the learner must:

1. Participate in 60 minutes of continuous learning.
2. Complete a quiz with a minimum score of 85%.
3. Complete an evaluation form.

### **Educational activity description:**

Quality Assurance Performance Improvement (QAPI) is a federally mandated program for long-term care facilities. It enables facilities to promote safety for their residents and employees and communicate to residents, families, and staff that they are important, that their wants and needs matter. This educational activity provides an overview of the QAPI process strategic elements of an effective QAPI project or program.

### **Target audience:**

The target audience for this educational activity is all leadership staff in the long-term care setting. This is an intermediate level educational activity. Information is geared to practitioners with a general working knowledge of current practice trends and literature related to the subject matter. The focus is on increasing understanding and competent application of the subject matter.

### **Readability/Reading Level:**

The readability/reading level of this course is 13<sup>th</sup>-15<sup>th</sup> (College.)

### **Learning outcome:**

At the completion of this educational activity, the learner will be able to demonstrate knowledge about QAPI by passing a quiz with 85% or greater accuracy.

### **Learning objectives:**

At the completion of this educational activity, the learner will be able to:

1. Identify two (2) areas of focus when developing a quality assurance and performance improvement plan.
2. Determine two (2) strategic elements used in the framework for QAPI development.
3. Apply three (3) action steps of a QAPI program to a scenario.

### **Author:**

Lois Platt, MSN, RN

Ms. Platt is retired from a Staff Development Coordinator position in a Long-Term Care facility in Arizona. She worked as a Term Assistant Professor of Nursing for the University of Alaska Anchorage AAS Nursing Program for many years as well as coordinating and teaching the Certified Nursing Assistant Program in Valdez, Alaska. Prior to entering nursing education, Ms. Platt worked in both staff nurse and Clinical Resource Manager positions in a small Critical Access Hospital in rural Alaska. She has also worked in both staff and charge nurse positions in an Intensive Care Unit in Connecticut. Ms. Platt obtained a Diploma in nursing from Joseph Lawrence School of Nursing in New London, Connecticut; a Bachelor of Science in Nursing from St. Joseph College in West Hartford, Connecticut; and a Master of Science in Nursing Education from the University of Alaska, Anchorage, Alaska.

**Reviewer:**

Jenell Camara MSN, RN

Jenell currently works for a pharmacy that services the LTC industry and is CEO of Jenell Camara Consulting LLC. She has worked in Long-term care for over 25 years. She has had roles that included RN Manager, Regional Director of Quality and Clinical Operations, MDS Coordinator, and a State Surveyor for the State of Wisconsin. She is also a CBRF Instructor and loves to incorporate teaching with nursing. She is passionate about quality assurance and performance improvement and assists facilities with survey prep, plan of correction and auditing, and performance improvement projects.

**Planning committee:**

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**ANCC continuing professional development information:**

Healthcare Academy is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

**ANCC disclosure and program information:**

Participants will be required to complete the entire educational activity, quiz, and evaluation form. There will be no endorsements of products or off-label use.

There are no relevant financial relationships for any individual in a position to control content of this activity.

**EXPIRATION:** The expiration date for this educational activity is October 20, 2026. No contact hours will be awarded to participants who fail to submit evaluation forms. Please contact Healthcare Academy with questions.

**NAB/NCERS:**

This program has been approved for Continuing Education for 1 total participant hours by NAB/NCERS—Approval #20260114-1-A108243-DL

## **QAPI for Management in Long-Term Care Facilities CE Document**

### **Social Workers**

#### **NASW continuing education information:**

This program was approved by the National Association of Social Workers (Approval # 886709333-2160) for 1.0 Social Work continuing education contact hours.

Expiration: 2-28-2026

#### **NASW disclosure information:**

Disclosures for planning committee Judy Hoff, RN, BSN, MA, PhD, Linda Shubert, MSN, RN, Lois Platt, MSN, RN, and Mary DaCorta, LCSW have no relevant relationships and no conflicts of interest.