

Promotional: Risk Management

**You MUST print this for Continuing Education purposes and keep with your certificate of completion.

Requirements:

For successful completion of this educational activity and receipt of 1.0 contact hour(s), the learner must:

- 1. Participate in 60 minutes of continuous learning.
- 2. Complete a guiz with a minimum score of 85%.
- 3. Complete an evaluation form.

Educational activity description:

Risk management is a vital process in any healthcare organization. While risk management processes are often overseen and led by a risk manager, it is everyone's responsibility to participate in identifying, reporting, and responding to risk(s). This educational activity explores the processes of risk management, QAPI, compliance, and safety and staff members role in carrying out a facility risk management program. Resources are available to help your organization build its risk management processes and culture, many of which are referenced in this learning module.

Target audience:

The target audience for this educational activity is nurses in the long-term care setting and other interested staff. This is an intermediate level educational activity. Information is geared to practitioners with a general working knowledge of current practice trends and literature related to the subject matter. The focus is on increasing understanding and competent application of the subject matter.

Purpose:

The purpose of this educational activity is to enable the learner to identify components of a risk management program.

Learning outcome:

At the completion of this educational activity, the learner will be able to demonstrate knowledge about risk management by passing a quiz with 85% or greater accuracy.

Learning objectives:

At the completion of this educational activity, the learner will be able to:

- 1. Describe two (2) ways risk management and quality improvement work together to improve the delivery of safe and high-quality care.
- 2. Identify one (1) strategy used in root cause analysis (RCA).
- 3. List two (2) resources for information on quality, safety, and risk.

Author:

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Dr. Lyles graduated from Peter Bent Brigham Hospital in Boston, MA. After moving from Maine to Florida, she later received a Bachelor of Science in Nursing and Doctorate in Educational Leadership from the University of North Florida, and a Master of Science in Nursing from the University of Florida. She has been a Director of Nursing in skilled care facilities from 120 to 240 beds. While working as a DON, she wrote, and taught an advanced Geriatric Nursing Assistant program and presented educational programs in Nursing Leadership and Infection Control for the Florida Health Care Association. She has been a nurse educator in Bachelor and Master of Science Nursing Programs at University of Phoenix, Virginia College, and Jersey College.

Planning committee:

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ANCC continuing professional development information:

Healthcare Academy is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

ANCC disclosure and program information:

Participants will be required to complete the entire educational activity, quiz, and evaluation form. There will be no endorsements of products or off-label use.

There are no relevant financial relationships for any individual in a position to control the content of this activity.

EXPIRATION: The expiration date for this educational activity is March 10, 2026. No contact hours will be awarded to participants who fail to submit evaluation forms. Please contact Healthcare Academy with questions.

NAB/NCERS:

Healthcare Academy is a certified CE provider of continuing education with the National Association of Long-Term Care Administrator Boards (NAB). This program has been approved for Continuing Education for 1 total participant hours by NAB/NCERS—Approval #20260416-1-A110518-DL.